Visit the <u>Utilities Consumer Advocate website</u> to compare electricity and gas <u>prices</u> in your area, view historical <u>rates</u>, or get help resolving water and energy utility related <u>issues</u>.

URL links used in the description:

http://ucahelps.alberta.ca (Utilities Consumer Advocate website)

http://ucahelps.alberta.ca/cost-comparison-tool.aspx (prices)

http://ucahelps.alberta.ca/historic-rates.aspx (rates)

http://ucahelps.alberta.ca/contact-a-mediation-officer.aspx (issues)

Our website is an interactive resource that is helping consumers, especially vulnerable Albertans, make informed choices about their electricity and natural gas services.

The website is mobile and tablet responsive and has several innovative features, all of which are intended to provide a high-quality user/consumer experience:

- An interactive Cost Comparison Tool to give consumers the delivered cost of energy;
- Prominent and clear information about the services of the UCA's Consumer Mediation Team;
- Plain-language content that's easy to understand; and
- A searchable database that displays historical natural gas and electricity rates in a user-friendly format.

Please let me know if you have any concerns or questions regarding UCA content placement on your website.