

PROVINCIAL OPERATIONS CENTRE Common Operating Picture Report (COPR)

This COPR will be updated as more information becomes available and/or as the operational rhythm of the incident is established.

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Subject: 2020-03-20_COPR006_COVID-19_Operational Level 4

Reporting Period: 20 Mar 2020 07:00 - 21 Mar 2020 06:59

Incident Information

| | |
|---|------------------------------------|
| Incident Name: COVID-19 | Report #: COPR006 |
| Date & Time: March 20, 2020, as of 1500hrs | Days Activated: 51 |
| POC Incident Commander: Jeff Reynolds | Lead Agency: Alberta Health |

| Current Level | Operational Level Description |
|---------------|---|
| | Level 1 - Routine - Routine and Potential Incidents Assessed & Circulated to PS Partners |
| | Level 2 - Augmented - Incident Potential Significant (eg. Disrupt Community Functioning) |
| | Level 3 - Mandatory Coord of Key GOA Orgs To Respond To A Significant Incident |
| X | Level 4 - Mandatory Full GOA Coord For A Significant Incident |

Critical Incident Information

| Critical Incident Information | |
|-------------------------------|---|
| SOE/SOLE | <p>State of Public Health Emergency Province of Alberta (1)</p> <p>State of Local Emergency Blood Tribe City of Airdrie City of Brooks City of Calgary City of Chestermere City of Grande Prairie City of Leduc City of Lethbridge City of Lloydminster City of Red Deer Cold Lake First Nations County of Grande Prairie Gift Lake Metis Settlement Kapawe'no First Nation MD of Willow Creek Peerless Trout First Nation Siksika Nation Stoney Nation Town of Banff Town of Beaverlodge Town of Drumheller Town of Sexsmith Town of Strathmore Town of Wembley Tsuut'ina Nation Village of Delburne Village of Hythe (27) (+2) </p> |
| EOC/ECC/ICP | <p>Provincial Alberta Environment and Parks (ECC) Alberta Health (EOC) Alberta Health Services (Provincial ECC) Justice and Solicitor General (EOC) Provincial Emergency Social Services (ECC) Wildfire Management Branch (ICP) (6) </p> |

| | |
|----------------------------------|---|
| | Municipal Beaver First Nation (EOC) Big Lakes County (ECC) Central Peace Regional EMA (EOC) City of Airdrie (EOC) City of Beaumont (ECC) City of Calgary (EOC) City of Camrose (ECC) City of Chestermere (ECC) City of Edmonton (EOC) City of Lacombe (ECC) City of Leduc (ECC) City of Lethbridge (ECC) City of Lloydminster (ICP) City of Medicine Hat (EOC) City of Red Deer (EOC) City of St. Albert (EOC) City of Wetaskwin (EOC) Clearwater County (ECC) County of Lacombe (EOC) County of Wetaskiwin (ECC) Cypress County (ECC) Enoch Cree Nation (ECC) Fort McKay First Nation (ECC) Frog Lake First Nation (ECC) Grande Prairie Region EPP (EOC) Kananaskis Improvement District (EOC) Kehewin Cree Nation (EOC) Kneehill County (ECC) Lac Ste Anne County (ECC) Leduc County (ECC) Lethbridge County (ECC) MD of Taber-Vauxhall-Barnwell (EOC) MD of Willow Creek (ECC) Newell County and Region (EOC) Parkland County (EOC) Pigeon Lake Regional EMA (ECC) Pincher Creek Regional EMO (ECC) Rocky View County (EOC) Saddle Lake Cree Nation (EOC) Stettler Regional EMA (EOC) Strathcona County (EOC) Sucker Creek First Nation (EOC) Town of Banff (EOC) Town of Bassano (EOC) Town of Bentley (EOC) Town of Black Diamond (ECC) Town of Canmore (EOC) Town of Cardston (ECC) Town of Castor (EOC) Town of Coaldale (ICP) Town of Cochrane (EOC) Town of Devon (EOC) Town of Drumheller (EOC) Town of Edson (EOC) Town of High River (EOC) Town of Hinton (EOC) Town of Innisfail (ECC) Town of Jasper (EOC) Town of Okotoks (EOC) Town of Olds (EOC) Town of Peace River (ECC) Town of Rocky Mountain House (ECC) Town of Stony Plain (EOC) Town of Sylvan Lake (ECC) Town of Taber (EOC) Town of Turner Valley (EOC) Town of Whitecourt (EOC) Villages of Carmangay/Champion (Joint EOC) Whitefish (Goodfish Lake) First Nation (ECC) (69) (+3) |
| COVID-19 Cases in Alberta | Calgary Zone: 126 (+25) Central Zone: 4 (+1) Edmonton Zone: 43 (+14) North Zone: 17 (+7) South Zone: 5 (+2) (195 total) (+49) |

| | |
|------------------------------------|-------------------------|
| | Total Recovered: 3 (+3) |
| | Total Deaths: 1 |
| Reception/Registration Centres | None |
| AEA Alerts | None |
| Impacts to Critical Infrastructure | None |

Current Situation

*updates since the last COPR are in red.

A pneumonia outbreak was identified in Wuhan, China on December 31, 2019. On March 11, the World Health Organization (WHO) declared a pandemic globally. The Provincial Operations Centre (POC) elevated to Operational Level 2 on January 30 to support the Alberta Health response to COVID-19. Due to the widespread nature of cascading effects impacting the public, multiple municipalities, and the economy across Alberta, the POC elevated to Operational Level 3 on March 14. Due to the declaration of a State of Public Health Emergency on March 17, the POC elevated to Operational Level 4.

Municipal

Municipalities, and First Nation communities, as well as private industry partners, continue to take local action in response to the COVID-19 outbreak in Alberta. Since the last COPR, 3 additional Emergency Operation Centres (EOC)/Emergency Coordination Centres (ECC) have activated, bringing the total to 6 provincial, and 69 municipal. 2 States of Local Emergency (SOLE) have been declared in the past 24 hours, with a total of 27 in place.

Provincial

On March 17, Premier Jason Kenney declared a State of Public Health Emergency. The following announcements were made today:

- Alberta has announced **forty-nine (49)** new cases today for a total of **195**.
 - Of these cases, **ten (10)** are currently hospitalized, with **five** admitted to Intensive Care Units (ICU), **three patients have recovered** and one patient has died.
 - This is the first confirmed COVID-19 related death in the province.
 - Aggregate data, showing cases by age range and zone, as well as by local geographical areas, is available online at [Alberta.ca/covid19statistics](https://alberta.ca/covid19statistics).
- To ensure Albertans continue to have access to essential medications and to help pharmacists address situations where some individuals are attempting to stockpile medication, we are recommending pharmacies have the discretion to provide a maximum 30-day supply of prescription drugs.
- Social distancing measures continue to be an important way to minimize the spread of COVID-19. A [tip sheet](#) is available to help Albertans understand ways to minimize close contact with others in community settings.
- Stronger restrictions are being put in place for visitors to long-term and seniors care facilities. Essential visitors will be restricted to a single visitor allowed at a time.**
- Mass gathering limitations and restrictions around public recreation and private entertainment facilities remain in place across the province.
 - If Albertans see facilities that are not following these limitations and restrictions, they are asked to notify public health inspectors at Alberta Health Services through the [online complaint form](#).
- Bill 9 was passed in the Legislature March 20, in this bill exigent amendments were made to the Emergency Management Act (EMA). These amendments have been made to enable both a local authority's declaration of a state of local emergency (SOLE), and the Government of Alberta's (GoA) state of emergency (SOE), to co-exist in the same geographical area.
 - In practice, what this will mean, is if a local authority has a SOLE in place, and the GoA declares a SOE, the SOE does not automatically result in a situation where the, "declaration of a state of local emergency ceases to be of any force or effect on the making of an order for a state of emergency", as was the case in the previous version of the EMA.
 - The GoA will still have the ability to override a SOLE should the GoA deem it necessary. If there is a conflict between the use of powers between a local authority's SOLE and the GoA's SOE, the SOE will prevail.

\$50 million is being made available for Albertans who must self-isolate and do not have another source of pay or compensation while they are self-isolated. A one-time payment of \$1,146 will be distributed to bridge the gap until the federal emergency payments begin in April.

The GoA will implement a six-month, interest-free moratorium on student loan payments for all individuals who are in the process of repaying these loans.

The March-April and May-June intakes for apprenticeship training are cancelled.

Effective immediately, driver road tests are suspended until April 20.

- The GoA is working with the commercial carrier industry to deliver emergency Class 1 road tests as necessary.**

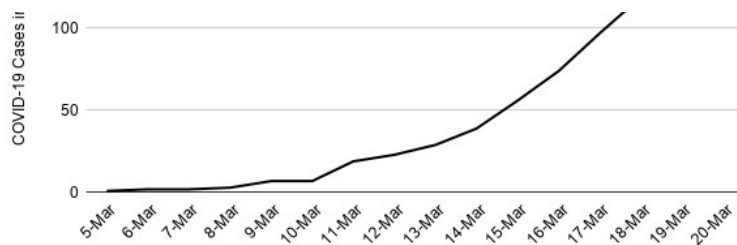
GoA public health messaging is being provided to travelers entering Alberta at all major international ports of entry into the province. This includes Calgary International Airport, Edmonton International Airport, and the Coutts highway land border with the USA. This messaging is supplementing Canadian Border Services Agency information.

Alberta's Chief Medical Officer of Health, Dr. Deena Hinshaw's most recent statement, along with further details, can be found here: <https://www.alberta.ca/coronavirus-info-for-albertans.aspx#statement>.

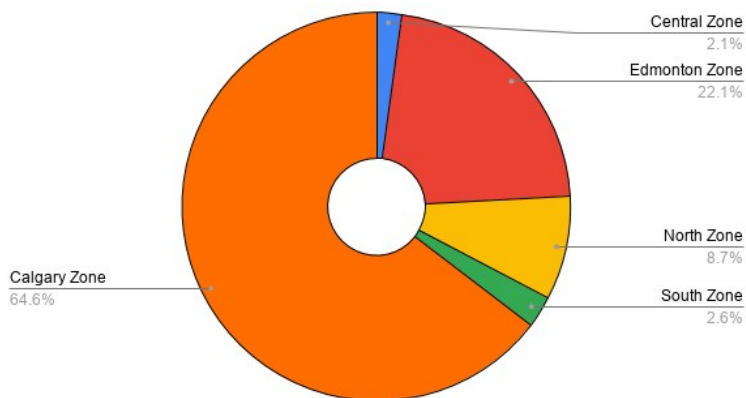
The GoA established the Pandemic Response Planning Team (PRPT) on March 14. The PRPT is coordinating the efforts and expertise of all GoA ministries to ensure we are adequately prepared to deal with the medium and long term impacts of COVID-19 on Albertans.

COVID-19 Cases in Alberta





COVID-19 Cases in Alberta



Federal

On March 18, Prime Minister Justin Trudeau announced a \$82 billion federal aid package for Canadians and businesses unable to work.

- The Canada and US border closure to non-essential travel is in place beginning March 21 (0001 hrs).
 - Canadians remain able to return home
 - Trade, supply chains, and essential work remain open
 - Migrants seeking refuge/asylum from the US will be turned around at the border to try and slow the spread of Covid-19
- All travelers arriving in Canada from international points are asked to self-isolate for 14 days as a precaution.

Jurisdictional Comparison

These numbers are changing rapidly and may not be up to date at the time this report is released.

| CANADA | Cases | Deaths |
|-----------------------|-------|--------|
| Alberta | 195 | 1 |
| British Columbia | 271 | 7 |
| Manitoba | 17 | 0 |
| New Brunswick | 11 | 0 |
| Newfoundland | 3 | 0 |
| Nova Scotia | 14 | 0 |
| Ontario | 258 | 2 |
| Prince Edward Island | 2 | 0 |
| Quebec | 121 | 0 |
| Saskatchewan | 20 | 0 |
| Repatriated Travelers | 10 | 0 |
| Total Cases | 846 | 10 |

<https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html>

| UNITED STATES | Cases | Deaths |
|---------------|--------|--------|
| Total | 15,219 | 242 |

<https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/cases-in-us.html>

| GLOBAL | Cases | Deaths |
|--------|---------|--------|
| Total | 259,215 | 11,286 |

<https://coronavirus.jhu.edu/map.html>

POC Incident Commander Comment

The POC continues to analyze our coordination and response efforts to ensure we are supporting Alberta Health (AH) to the fullest extent. AH, and Alberta Health Services (AHS) continue to do an exceptional job of managing this health crisis for Albertans, as the impacts of the Covid-19 virus continue to be felt throughout the province.

The POC remains at Operational Level 4 to support AH in this State of Public Health Emergency.

The POC continues to work closely with the Pandemic Response Planning Team (PRPT). The PRPT is using the latest modelling from AH to develop medium and long term plans to coordinating a whole of society approach to mitigating the impacts of the Covid-19 virus on Albertans. The PRPT has been staffed to represent all ministries, and is focusing their efforts on advanced planning, analysis, and identification of issues *before* they arise.

It is vitally important that we present a coordinated, disciplined, and fully staffed organization. We are working diligently to ensure that processes are in place to allow us to coordinate this incident remotely, as the impacts of this virus continue to be felt throughout the GoA.

The POC continues to hold daily operational briefs and planning meetings which will supplement and support the work being done by the PRPT, the Deputy Minister Committee, the Emergency Management Coordination Committee, and the whole of GoA.

As of yesterday, the POC Incident Commander has formally activated the Safety Officer role in the POC. This will ensure an increased emphasis is placed on the health and safety of everyone reporting to the POC, and everyone working remotely. This position will be filled for each operational period moving forward.

The Command Emphasis for this Operational Period is to:

- POC is practicing physical distancing and using remote work options to the extent currently possible; how we can support safety and well-being of staff will continue to be a priority.
- Anticipate executive intent based on the unique impacts of the pandemic and actively move to gain situational awareness in these areas.
- Continue collaborative planning effort to resolve the acquisition, reception, distribution and prioritization of PPE (masks, gloves, etc).
- Provide integrated communications and support a common operating picture across the GoA.
- Work collaboratively with the PRTC to establish clear understand of roles and responsibilities related to short and long term planning and operations.
- Facilitate external stakeholder engagement via teleconference meetings with Federal/Provincial/Territorial Critical Infrastructure working group, and the Government of Canada.

Event Timeline

The POC elevated to **Operational Level 2** at 0815 hrs, January 30 2020.

The POC elevated to **Operational Level 3** at 1200 hrs, March 14 2020.

The POC elevated to **Operational Level 4** at 1315 hrs, March 17 2020.

Applicable Plan(s)

Alberta Emergency Plan

Alberta Pandemic Influenza Plan

GoA Department Business Continuity Plans

Key Messages

- We are doing everything possible to slow the spread of COVID-19 and protect public health.
- We urge Albertans to access GoA resources for current and accurate information: <https://www.alberta.ca/coronavirus-info-for-albertans.aspx>

Advanced Education

Advanced Education's BCP is not currently activated. Currently identifying staff and details related to remote working strategy.

All in-person classes are now cancelled at post-secondary institutions. Campuses remain open. Advanced Education is actively working with the post-secondary institution (PSI) community to identify impacts/needs/opportunities to support. Currently looking into what supports are available for international students on Alberta campuses who may be unable to return to their home countries.

A six-month, interest-free deferral has been announced for Alberta Student Loans. This will come into effect on March 30. Interest will not accrue during this period and students do not need to apply for the repayment pause.

Apprenticeship and Industry Training Offices front counter service remains temporarily closed. The March-April and May-June intakes for apprenticeship training are cancelled. All scheduled exam sessions are cancelled and will be rescheduled at a later date.

Agriculture

Agriculture staff are providing support to the Pandemic Planning team as it looks at the status of food security for the public.

Alberta Energy Regulator

AER Activities:

Business Continuity (BC-ECC) Activities continue as communicated.

AER continues to support the COVID-19 Pandemic response with all involved agencies.
AER continues to work with industry partners to support their response/operational activities.
Protocols for hygiene activities being implemented for offices, remote work locations, vehicles, staff.
Building access plans being developed with stakeholders.

Alberta Health

Health professional colleges have been advised that the public will be directed to contact the appropriate college if they see a regulated health professional that is not complying with the Chief Medical Officer of Health's order to self-isolate if they are returning from travel or are symptomatic.

Along with the above, the department's legal council is working to identify enforcement options with other areas in the government and the necessary legal authorities that may need to be changed.

The Alberta Health COVID-19 web site has been updated to provide consistency in messaging on self isolation. Self isolation is not a directive that is enforceable at this time.

Canadian Armed Forces

The Chief of Defense Staff (CDS) released orders on 13 March 2020 with specific restrictions in response to the COVID-19 pandemic and actions required to ensure that we are all doing our part to delay the spread of the virus to protect Canadians, and at the same time safeguard soldiers health to be able to respond immediately to any request from the Government.

3 Canadian Division and all civilian members whose function if not deemed critical have had their place of duty/employment changed from bases to their home residence for a minimum of three weeks, 13 Mar- 6 April, 2020.

The CAF is standing by in support of RFAs from civilian authorities including but not limited to, reducing opportunities for human infection, containing the spread of disease, assisting with continuity of government operations, providing essential public services including humanitarian relief to Canadians.

- **CDS Planning Directive** The CDS is committed that the CAF will not be employed on matters of public order. The focus will be in ways that the CAF can provide support to public health. Outlined here are potential tasks **deemed by the CDS as UNVIABLE DND/CAF Deployment:**
 - Use of CAF Health Services when it could result in a degradation of support to CAF operations;
 - Use of ARes armouries and infrastructure to accommodate members of the local populace at the expense of CAF operations;
 - Use of DND/CAF members to conduct low intensity tasks for which other private and public resources are available;
 - General security and policing services; and
 - Border Control
- **Canadian Joint Operations Centre (CJOC)** is now developing 5 specific contingency plans for the following types of support:
 - Public service support to Indigenous and First Nations communities;
 - Assistance to Federal and Provincial Law Enforcement;
 - Public service support to reinforce quarantine operations;
 - Identification of critical infrastructure in Canada's High North and Arctic, and contingency plans to facilitate logistics and limited medical support; and Op LENTUS / concurrent public service support to provinces at great risk of floods

Childrens Services

Children's Services (CS) is rolling out a Province wide "Working Remotely and Modified On-Site Operations" plan. The roll-out will be completed and operational effective Monday, March 23, 2020. North Alberta Child Intervention Services (NACIS) and Southern Alberta Children Intervention Services (SACIS) will be the two points for Child Intervention intakes for the entire province. All child intervention worksites will be closed to the public which will reduce the risk to staff being possibly exposed to persons with COVID-19 and allow worksite to effectively enforce social distancing.

Select licensed child care centres to provide child care for Essential Service workers will be available beginning Monday, March 23. Access will be prioritized to health care practitioners and critical infrastructure workers. Additional spaces will then be available to First Responders (Fire, Police, Paramedics).

Family and Community Resilience (FCR) will be working with AHS and municipalities (for police and fire) so they can notify their employees that this will be available to them. FCR staff will be contacting identified child care programs over the weekend to determine their availability in opening. All other licensed child care centres are to remain closed. Family day homes and group family child care programs remain open.

Minister will host another town hall call with all child care providers on March 23, 2020. FCR and Child Intervention Divisions continue to work together on strategies for PPE and reporting number of youth or staff in self-isolation.

Communications and Public Engagement

- Dr. Hinshaw held her regular daily 3:30 pm media availability Thursday, announcing the first death in Alberta due to COVID-19, providing updates on the number of cases, and the latest public health information. The daily Sit Rep for media went out, with these details.
- The announcement Wednesday of numerous supports for businesses and individuals, including tax relief and income support was promoted through the ongoing advertising and social campaign, and with stakeholder emails.
- A 'Help Prevent the Spread' video, featuring clips of prominent Albertans, is completed.

Community and Social Services

Community and Social Services (CSS) has a contingency plan for closing all public facing Ministry Offices and Worksites as of March 23, 2020. A combination of

strategies will be utilized; CSS staff will be working remotely and working in a “modified on-site” environment which would limit staff exposure to possible COVID-19 and address social distancing recommendations. Existing Clients and Albertans will be directed to call the Common Service Delivery (CSD) Income Support Call Centre where they would be triaged based on a “Needs Assessment” and directed to a worker to address their needs and services if they qualify for benefits.

CSD Call Centres are reporting very high call volumes, with over 50% of callers are getting a busy signal. Services Alberta has related this is a service provider issue and that SA was working with Bell Canada to increase the trunk capacity due to call volume.

| CSD – ALL CONTACT CENTRES | | | | | |
|----------------------------|--------------------------|-----------------------------|----------------------------------|-----------------------------------|---------------------------------|
| Date | Total Calls ¹ | Calls Answered ² | % of Calls Answered ³ | % of Calls Abandoned ⁴ | % of Calls Refused ⁵ |
| 17 March 2020 | 7335 | 3145 | 43% | 22% | 34% |
| 18 March 2020 | 7852 | 3201 | 41% | 19% | 40% |
| 19 March 2020 | 6386 | 2840 | 44% | 22% | 33% |
| 12 March 2020 ⁶ | 3727 | 2660 | 71% | 24% | 3% |

Notes:

¹ Total number of calls made between 12:00 am – 11:59 pm

² Total number of answered by CSD staff within time period

³ Percentage of the calls made to CSD answered by CSD staff within time period

⁴ Percentage of calls that caller hung up after a period of time on hold within time period

⁵ Percentage of calls that could not be connected due to telephone lines being at capacity and unable to accept more calls within time period (caller would need to attempt their call again)

⁶ Comparison Date – comparator for a previous week during a similar time period

| Date | Emails | Telephone Calls | Total Enquiries |
|---------------|--------|-----------------|-----------------|
| 16 March 2020 | n/a | n/a | n/a |
| 17 March 2020 | 72 | 214 | 21 |
| 18 March 2020 | 102 | 360 | 462 |
| 19 March 2020 | 86 | 301 | 387 |

Issues/Concerns

- Continued high number of calls refused on the Income Support Contact Centre, Employment Standards Contact Centre, and Alberta Supports Contact Centre.
- Developing a plan to get more staff working from home

CSS is working with Homeless, Housing and Shelter stakeholders to address surge capacity and self-isolation/quarantine solutions. Sites identified with having these issues are located in Edmonton, Calgary, Red Deer, Lethbridge, Medicine Hat and Fort McMurray. The size and extent of the issue varies by site.

CSS – HHS Isolation site planning. Sites are being identified and activated. Priorities (based on COVID-19 numbers and loss of shelter space due to social distancing) are:

- Edmonton, Calgary, Red Deer, Grande Prairie, Lethbridge, Medicine Hat, Ft. McMurray
- Site type and size varies by community.
- Supply Chain (Increasing needs for PPE and food)
- Shelter Capacity
- Some shelters are unsure if they will be able to remain operational due to limited staffing.

On March 17, Premier announced \$60 million in immediate funding to support charitable and non-profit social services organizations in addressing COVID-19. Minister key messages, call centre staff FAQ, social media and web content distributed. Two communications packages are being finalized to outline the details for the FCSS funding and the details for the homeless shelter funding.

Premier announcement on the Premier’s Counsel on Charities and Civil Society is scheduled for Saturday, March 21. The Council will play a role in supporting civil society organizations as they disperse the \$60 million in emergency funding to Albertans. Finalizing materials for announcement, which include news release, social media and web pages.

Social media being developed to address family violence during COVID-19 self-isolation. Web content about family violence and COVID-19 has been published on alberta.ca/covid19.

Culture, Multiculturalism, and Status of Women

General:

- Staff tracking and collection of remote access availability underway.
- Working with Service Alberta to determine software and hardware requirement to work remotely.
- Event and community organizers are continuing to cancel events.
- Francophone Secretariat leading/coordinating French translation support. Translation of March 19, 2020 News Releases (“Pharmacists to assess Albertans for COVID-19, manage drug supply” and “New app helps Albertans access health care”) distributed to Francophonie stakeholders. Coordination of translation of posters and social media graphics in underway with an anticipated completion date of day today (March 20) and early next week.
- The J. Percy Page Centre is still operating and has taken similar staff safety precautions as those implemented by other building managers.

Public facing sites (jubilee auditoria, museums, historic sites):

- Jubilee Auditoria remain closed.
- Operations at CMSW historic sites and museums continues. However, Albertans are prohibited to attend these facilities.
- Event cancellations log being maintained, tracking tool for admissions and revenue declines ongoing, and inventory of Friends Society agreements and implications ongoing.
- Alberta Museums Association is regularly providing member museums with pandemic response strategies, including business continuity and collections care.

Tracking issues include:

- Continued exploration of how the Alberta Foundation for the Arts may support artists who are experiencing challenges as a result of show cancellations.

Economic Development, Trade, and Tourism

Daily calls with the Retail Council of Canada who connect daily with 95% of the Canadian grocery industry. Today’s call.

RRC expressed concern regarding the definition of "Mass gatherings" in CMO recommendations. The directive reads "grocery stores and shopping centers" as exempt but does not mention standalone or other retail stores which is concerning to retailers such as Home Depot and Staples as there is confusion among municipalities about where the directive is to be applied.

Provinces are currently developing their "Essential Services" Statement.

RRC is working with retailers to encourage cash preservation ie: deferring bills, rent

Different Stores are having different experience either increased demand or those winding down, moving online due to decreased demand.

Large bulk stores like Costco continue to be busy, but it is expected that demand will drop.

Occupational Health & Safety is at the forefront of employer/employee concerns:

Obtaining gloves is challenging as they are not earmarked for retail employees. It is significant to provide tools to make consumers and employees feel safe, particularly to keep employees coming to work.

Many stores are limiting cash transactions and are working with credit card/debit companies to provide a higher tap limit of \$200-\$300 from \$100.00.

Reusable bags will soon not be allowed or shoppers will have to pack reusable bags themselves.

Connecting daily with Supply Chain Canada to track developments.

Staples contacted EDTT to emphasize the need for business supply stores to remain open because they operate a critical distribution chain for office, sanitation and janitorial supplies. They need to meet increased needs from home offices and health care providers and institutions requiring more sanitation products.

Air Canada has indicated that they would like to ensure that some exclusions are in place to continue the operation of the flights that remain in our schedule and the essential services needed to keep them operating. This includes our airport access, maintenance facilities, call centres and cargo facilities.

For a number of sectors, like construction and business supply retailers, there is a need for clarity on:

Do businesses, not included in the current CMoH directions related to food services/bars etc, require exemptions to continue operating?

What are the operational health and safety obligations for employers?

Are there best practices for operations?

Is there a preferred approach for directing specific sector or business requests for advice?

Prepared a Critical Economic Infrastructure (CI) Assessment for Cabinet including economic recovery options.

Alberta Construction Association has just published an industry best practices document and disseminated through partner associations, websites, and social media. The document is intended to ensure contractors can safely operate during the COVID-19 outbreak. The living document will be updated through continued sharing amongst industry.

EDTT information for the regular COPR (March 19, 2020):

Some municipalities are planning for economic recovery after the devastation of COVID-19 impacts. E.g., Lethbridge is establishing an Economic Recovery Task Force, engaging GoA, GOC and local organizations to:

- Coordinate available resources to support a "one stop" shop approach for local business.

- Actively integrate all levels of government to address priorities within the community.

- Ensure consistency and avoid unnecessary duplication of services and programs.

- Model lessons learned from other disasters and economic disruptions.

- Ensure constructive and positive communications.

Economic Development Alberta (EDA) is beginning a free weekly webinar series to help businesses and economies recover from the economic impact of the COVID-19 pandemic.

The Northeast Capital Industries Association reports that some of their members have activated their Emergency Operations Centres (EMC) to provide structure to their COVID-19 response but ALL of the members have implemented their Pandemic Plans, which includes putting in place a Pandemic Team to manage this issue. So, whether or not they have activated an EOC, they are all doing very similar things today to manage this issue appropriately. Those things include, but are not limited to:

- All non-operational critical staff are working from home.

- All operational critical staff necessary to keep the plants running (which is a much smaller number of people than would normally be on the site) are screened (using a questionnaire) each time they come on shift.

- Contractors are in most cases not allowed on the sites at this time unless absolutely necessary and in that event social distancing is mandated and managed.

Alberta Construction Association reports that many large organizations are already implementing measures to segregate common areas to less than 50 people following the social distancing health advice by AHS.

Most companies have BCP or pandemic emergency response plans rolled out as soon as WHO declared COVID-19 a pandemic last week. They took aggressive steps to curb the spread by sending home non-essential employees off worksites and moved to work from home.

The companies emphasized that the safety and well-being of everyone at the worksite is their top priority. Therefore, they are proactively taking steps to limit the number of people on site. Other measures implemented for social distancing include extra busing to and from site, frequent cleaning and alternating shifts and coffee breaks.

March 18th, industry executives from Cenovus, Ledcore and TransAlta shared plans and measures on

construction sites in response to COVID-19 at a webinar.

Ski hills have closed and staff members in accommodations have (for the most part) alternative arrangements. An issue is the international workers now trying to find flights home.

There are many foreign nationals employed in Banff, Jasper and Canmore through the federal Temporary Foreign Worker program (TFW). Banff estimates that it has upwards of 4,000 workers from Ontario, Quebec, Australia and the UK.

Travel Alberta and Communication and Public Engagement have developed messages to engage Albertans and Canadians currently abroad to encourage their return to Canada. Some people have expressed concerns after the Prime Minister announced that Canadians may be stranded abroad with no way of getting home. Lack of flights and skyrocketing prices are making logistics difficult.

Calgary Stampede has postponed the 2020 Chuckwagon Canvas Auction and cancelled the 35th annual Aggie Days that were set to take place on Thursday, March 19.

On March 18, Calgary Stampede announced it has temporarily laid off 890 staff (80 per cent of its workforce). 608 are casual, part-time employees. For employees who qualify for employment insurance, the Stampede is bridging their first two weeks of pay to a value equal to 95 per cent of their regular earnings, the maximum allowed according to federal rules. For employees on the Stampede's benefits program, the organization will pay both employer and employee costs throughout the duration of the temporary layoffs.

Airports have reported declines in excess of 50 per cent across all major segments and have forecasted ~ 30 per cent decline in passenger traffic for 2020.

A public loss of confidence in the safety of airports and air travel due to the infection potential may be damaging to recovery efforts in the medium to long term. This could dampen efforts to get tourists into the province.

Collaborating with Western Economic Diversification Canada to share intel, coordinate updates and respond to requests for support.

Coordinating efforts with Business Link and other business service providers to ensure Alberta's business community has access to the most up to date provincial and federal COVID-19 response measures.

Liaising with Business Development Bank of Canada on their efforts in Alberta to support entrepreneurs impacted by both the COVID-19 and the oil price crash. Monitoring response of ATB and other financial institutions to communicate with businesses.

increased traffic in stores and challenges faced by Sobeys (based on EDTT engagement with the company):

Sobeys has been cut off from purchasing gloves, masks and hand sanitizers from suppliers.

Sobeys would not be purchasing those items for resale, but rather to keep employees feeling safe coming to work.

They need help to keep employees safe and confident in coming to work, and with relaxing trucking regulations to improve network fluidity in this time of increased demand.

There are several challenges being faced by grocery retailers and Sobeys specifically:

There is risk of labour shortages if employees do not feel safe coming to work.

Border Closure:

This may impact TFWP and labour supply in coming months.

Sobeys is working with firms who are laying off workers to help staff their retail operations.

Shipping / distribution challenges:

Sobeys is looking for unilateral agreements between provinces in regards to trucking regulations and hours of operation limitations specifically.

Sobeys does maintain its own transportation network including 16 warehouses in western Canada and a private fleet.

Sobeys met with Premier Doug Ford regarding regulation challenges and the Ontario government has implemented changes as of today (March 19, 2020).

Quarantining truck drivers who do deliveries cross border for 14 days upon return will cause a major disruption in the supply chain.

Federal government relations:

Sobeys continues to work with Minister Freeland and the federal government to better support the retail / grocery supply chain.

They have also reached out to the Premier's Office to try and arrange having the premier visit Sobeys Belmont location.

Alberta International Offices:

Further to the mandatory evacuation order from Global Affairs Canada impacting the Alberta New Delhi Office, India's PM Modi announced a ban on all flights in and out of India starting Sunday, with most airlines stopping tomorrow, March 20. Air Canada indicated that tomorrow will be their last flight to India for now. This is a one week ban for now to be lifted on March 29th.

There are other Global Affairs staff in New Delhi that have a higher priority for evacuation due to underlying health conditions, that put them at greater risk, so Rahul Sharma and family will not be able to get seats on those last flights.

Global Affairs is now looking into the possibility of chartering an aircraft to repatriate staff. In the meantime, the advice received from the High Commission is to stay locked down on the compound in Delhi along with all the posted staff who are in the same boat.

There is the potential that Global Affairs Canada may order mandatory evacuations from other locations across South Asia and SE Asia. We will continue to monitor this and advise if any further evacuations impact Government of Alberta staff.

Education

The department Business Continuity Plan has not been activated. The department Business Continuity Plan, including the functions and services list, was reviewed by the executive team and approved by the deputy minister on February 25, 2020.

As of March 15, 2020, K to 12 classes across the province are indefinitely cancelled and student attendance at schools is prohibited. Schools will be in touch with their parents as soon as they are able.

Alberta Education continues to perform its core functions and services, at or above the minimal operational requirement. Alberta Education is continually evaluating our capacity and resources to provide services to Albertans and to support our staff during the pandemic response. Ongoing planning continues. This is being done with a mixture of staff working at the office and working remotely. No additional supports are required at this time.

The department and staff continue to be directed to the proper sources of truth for health and HR-related information, protocols, and policies.

For live updates, refer to the following link.

<https://www.alberta.ca/coronavirus-info-for-albertans.aspx>

Energy

BCO Update:

No concerns at this level with the understanding that work units are managing staffing resources internally based on operational requirements as identified in the BCP. Today 29 % of staff is working remotely.

Current reports indicate that up to 70% of staff can work remotely. This will fluctuate based on program specific deliverables which may require staff to work in the office.

Percentages and staffing levels are dependent on access including hardware, network availability/stability in conjunction with Service Alberta helpdesk resources.

Energy is also dependent on Service Alberta mailroom continuity due to the requirement of revenue receipt and processing.

CMO update:

Energy received following information from AESO: the AESO continues to function well in its new remote working conditions. We are fully functional and at this stage there are no grid reliability or market concerns. Our team and yours are in regular contact as there have been some questions raised with respect to critical facilities, fuel security etc. I believe that these are all well in hand, but we continue to monitor closely and are engaging with industry on all of these risks.

No other updates from Energy.

Environment

All front counters are in the process of being closed to public attendance as of March 20. There are protocols in place for signage and to allow for appointments, phone calls, etc. All of Alberta Parks public facilities are currently closed, but outdoor spaces remain open.

A total of 777 AEP staff are working from home as of March 20.

Forestry

Forestry Update

- An Incident Management Team has been activated to work on scenarios where Wildfire Management Branch could possibly be short of internal staff, contracted and partner resources on wildfires. They are also looking at how we operate our wildfire base camps and wildfire incident camps to minimize exposure and spread of the COVID-19 virus.
- Division is supporting cross-ministry teams on agriculture and forest industry economic challenges – what can we do to ensure our various stakeholders can survive in these unprecedented times, and what do we need to do.

March 1 was the official start of Fire Season. As of 1000, March 20, 2020, there were six (6) wildfires burning in the province—all are under control.

Business Continuity

- IR BCP has been not activated
- Business Continuity Team activated

Indigenous Community Concerns

- Calls are down from Chiefs regarding on-reserve communications.
- Receiving numerous calls from Indigenous organizations; including Treaty Orgs, MSGC, etc. with questions regarding urban and/or vulnerable populations.
- Receiving several calls looking for clarity on funding from provincial and federal governments.

Indigenous Services Canada

- ISC-AB is working with communities to review pandemic plans, ensure appropriate PPE is available and supporting requests for testing in communities. PPE requests are being processed at the national office and will be sent directly to First Nations communities.
- This week Government of Canada announced a number of emergency funding measures to support the response to COVID-19. ISC Alberta through the Emergency Management Assistance Program and Health Emergency Management program has begun providing each First Nation in Alberta with initial funding allocations to support immediate emergency management and planning needs. We are continuing to engage with Nations regarding their requirements going forward.
- A telehealth session on COVID-19 open to all First Nations was held on Thursday March 19, 2020. A COVID-19 update was provided as well as a presentation on Environmental Cleaning and Disinfection in Health Care Facilities. 44 First Nations participated in the session. The next video conference will be on March 26, 2020 and will be for Nurses in First Nations communities. Topics will include testing, case management and contact tracing.
- Space requirements for testing, triaging, self-isolation and other temporary space requirements needed in First Nations during this outbreak continue to be assessed.
- ISC-AB has been sharing information as it develops with First Nations partners on the status of the COVID-19 outbreak through weekly bulletins, formal messaging and telehealth sessions. The Senior Medical Officers of Health and ISC, Alberta Region REO and RDG continue to reach out with calls directly to Chiefs and Dean Janvier has been appointed as a special liaison to Chiefs to support information sharing and to assist in navigating questions and concerns.

Infrastructure

- As of March 19, 2020, the Infrastructure's BCP has been activated
- Infrastructure is working to get an adequate supply of disinfectant wipes through the Provincial Operation Center for distribution to staff for cleaning of individual workstations, keyboards, mice, etc.
- Staff continue to be directed to the Alberta Health website for situational awareness and public health guidance/directives and myAPS for daily staff update.
- INFRA employees can obtain more staff related information by calling the staff hotline at 1-844-782-3324 (1-844-STAFFAI) or by visiting www.infrastructure.ablerta.ca/staffai
- Infrastructure continues to review its critical and vital services and planning continues for preparation for remote work abilities.
- A 40 persons space for the Pandemic Response Planning Team has been setup at the Muriel Stanley Vennee building Provincial Centre at 12360 142 Street and has been occupied by the PRPT.
- A request for warehouse space was made by Logistics and the Bonaventure Warehouse is being setup for this purpose.
- At the request of CSS, two vacant houses in the Graduated Supports Site (Scenic Bow Place- Calgary) has been approved for use by by service provider for PDD.
- We are currently looking at creating a facility re-entry guideline or checklist for GoA facilities.

Parking requests

We are asking ministries to utilize the OPRA system to modify their parking. Staff who wish to request a parking assignment may submit an application in OPRA. Ministries can use the OPRA system to change parking allocation as needed e.g. assign parking from someone working from home to someone working in the office etc.

Infrastructure can work with you on a case-by-case basis on any additional requirements needed. Infrastructure cannot lease additional stalls at this time so we have to work within what we have as well.

At this time, if there are no additional stalls available to allocate to your ministry, please work with your Business Continuity Planner if necessary to identify alternate solutions to support operational requirements.

At the time of this submission, there were no reported impacts to INFRA operations. We are closely monitoring the situation and will report any impacts as we are made aware of.

Justice and Solicitor General

Albertans wishing to search their fines can use MyAlberta Fines Search, where people can both look up their traffic ticket fine using name and date of birth and then pay. MyAlberta Fines Search is available at: <https://finesearch.eservices.alberta.ca>

AHS has increased inmate admission screening questions, including travel, COVID-19 symptoms, or exposure, to individuals with COVID-19 symptoms. We have

reached out to our partner agencies to ensure they are making correctional services division aware of any possible symptoms of COVID-19 prior to admission to our facilities.

As of March 19, there have been no confirmed COVID-19 coronavirus cases in any of the provincial correctional, remand or young offender centres.

Only those persons necessary to the proceedings should attend court. This includes counsel, litigants, and members of the media. No one who is ill or experiencing any COVID-19 related symptoms should attend. Filing deadlines have not changed. The Court's [Case Management Officers](#) remain available to consider requests for extensions, fiats and other administrative directions. For details on matters before the court and sitting procedures, please visit: <https://albertacourts.ca/ca/publications/announcements/notice---covid-19>

Alberta's Court of Queen's Bench has suspended all jury trials scheduled between March 16 and May 31, 2020. Approximately 80 trials will be impacted. Defence counsel will be given the opportunity to elect judge alone trials. If this election does not take place, the trial will be adjourned until after the suspension period.

Labour and Immigration

Labour and Immigration's Business Continuity Plan has not yet been activated.

Labour/Employer Issues

- Changes to the Employment Standards Regulation were approved and are effective March 5, 2020. The department is updating public messaging to communicate changes which include:
 - unpaid, job-protected leave of 14 days to allow employees who are required to self-isolate as per direction from the Chief Medical Officer of Health to do so without fear of losing their jobs. (NEW)
 - Qualification for leave: There will be no requirement to have worked for the employer for 90 days to qualify. Employees must notify their employer if they intend to take the leave.
 - Medical Note/Certificate - there will be no requirement to have a medical note for your employer to access the leave. If you meet the criteria for self-isolation that will be sufficient.
 - Family and Personal Responsibility Leave is available for 5 days (unpaid) in a calendar year to employees who have been employed for at least 90 days with their employer (no note is required to access the leave). (EXISTING)
 - Updates to temporary layoff information
 - Links to the federal government webpage, in relation to the recent announcement of financial support from the Government of Canada.
- Labour and Immigration is monitoring developments across the country to determine how best to address the need for job protection for individuals affected by COVID-19 and is reviewing the announcement from the Federal Government in relation to financial aid for this circumstance.
- The department is working to address questions about how legislation applies during an emergency particularly in relation to temporary layoffs, termination and overtime.
- Labour and Immigration with Service Alberta will implement the Alberta Emergency Isolation Support benefit program to provide financial support for individuals who are self-isolating to contain the spread of the Covid19 virus. This benefit is for individuals who were working and do not access to any other sick benefits.

Business Continuity

- The department is monitoring absences due to daycare, school closures and self-isolation.
- The department has been actively working to provide and secure options for staff to work remotely, where operationally feasible. Much progress has occurred throughout the week.

Public Health Order and Impact on Labour and Immigration Training Programs

- On March 16, 2020, the Chief Medical Officer issued a Public Health Order that will impact Labour and Immigration's third party training providers and program clients participating in Training for Work and Indigenous Employment and Training Programming.
- The Public Health Order states that clients "are prohibited from attending in-person classes at the institution, provider, or training provider".
 - Labour and Immigration has 80 plus contracted services in 38 communities. All providers have been notified of the Order.
 - The majority of providers have suspended services, particularly those affiliated with post-secondary institutions. Many providers are attempting to shift programming to on-line delivery.
 - The Ministry will be providing reasonable financial supports to support the contractor's business continuity plan to ensure services are available when required.
 - The Order does not cover the department's services for newcomers and the department is currently working with Alberta Health to ensure complete coverage of offered programming.
- Labour and Immigration and Advanced Education's Statutory Directors under Alberta's Income and Employment Supports Act are working to ensure learners receiving learner income support are not left without income support in the event they are ill, self-isolating or in a training program that is suspended due to COVID-19. Extension of Learner Income Support will be for two months (to end of May).

OHS Inspections/Enforcement

- OHS is only responding to investigations and immediately danger issues that require in person verification.
- All compliance work will be done remotely including contact report delivery.
- Proactive inspections *may* continue with an education and outreach approach only, where appropriate. Management will assess if reaching out at a later date is appropriate.
 - We are looking at additional places where we may reach out to provide educational resources.
- Officers are to start reviewing current outstanding orders and start contacting employers to determine if an extension is required. At this point in time, officers can grant extensions for 3 months without additional approvals.
- Senior leadership development on site staff roster to maintain a level of business continuity.
- Managers will be complete daily meetings with staff to establish staff availability and will report up daily.
- Final plans for telecommuting arrangements are in progress.

COVID-19 related call centre inquiries

- OHS Call Centre: 462 total inquiries as of March 19, 2020
- ES Call Centre: 1, 247 total inquiries as of March 19, 2020

Municipal Affairs

- Municipal Affairs is continuing to focus on preventing the spread of COVID-19 without compromising personal or public safety.
- MA is not impacted by a shortage of staff at this time and is continuing to deliver services to Albertans.
- MA is working with the Alberta Fire Chiefs Association and Search & Rescue Alberta to plan for the upcoming wildfire season.
- One member is assigned to the Provincial Operations Center.
- Five members have been made available for redeployment.
- Personal Protective Equipment that is not being used in the near future is being inventoried for redistribution.

Provincial Emergency Social Services

The rapid spread of COVID-19 has caused a provincial wide shortage of Personal Protection Equipment (PPE) which requires a coordinated approach to manage the distribution of PPE to local authorities. The Provincial Emergency Social Services Emergency Coordination Centre (PESS ECC) continues to operate at Level 3. PESS continues supporting Alberta Health Services (AHS) in coordinating non-medical requirements, food distribution and coordinating Cross-GoA support for vulnerable population shelters throughout the province.

PESS planning team developed a COVID-19 PPE prioritization framework, currently under review. Also continue to identify potential requirements to support local authorities in dealing with social services impacts caused by COVID 19.

The PESS ECC is leading the Cross-GoA team in contingency planning for vulnerable populations in Alberta and coordination of PPE distribution.

Public Service Commission

- On March 19, the Public Service Commissioner sent a message to the APS staff rearticulating that it is up to departments to determine how best to respond to covid-19 to meet operational requirements (staff work on site, remote work, etc.).
- The Commissioner also provided a link to some guidelines for staff and managers working remotely including daily check-ins, managing expectations, keeping information secure and the available technology to facilitate this new work environment (found on MyAPS).
- The Wellness health and safety area has been getting inquiries about ergonomics at home. The direction is that staff can still use special equipment in the office, this will not be provided in the home (e.g. ergonomic equipment, assessments).
- Connector Now was released today which included an article on working from home and emotional well being during covid-19 webinar and tips (found on MyAPS).
- There have been issues with General Illness form which has been escalated to Service Alberta to ensure they are not returned.
- The department had a total 339 staff that were absent from the workplace. This includes staff working remotely, self-isolation, illness, lack of child care, etc.
- Today, laptops are being distributed to staff to enable remote work were feasible.

Recovery Branch (AEMA)

Recovery Branch recommends Municipalities and Ministries track extraordinary incremental expenses related to responding to COVID-19.

Ministries will be required to individually request funding directly from Treasury Board.

Recovery Branch continues to provide staff to the POC as well as the Pandemic Response Planning Team.

Business Continuity planning is ongoing.

The majority of Recovery Branch has transitioned to working from home.

Recovery Branch representative available remotely to provide recovery advice.

Recovery is identifying additional resources within the branch in preparation of hazard season.

Royal Canadian Mounted Police

RCMP are currently working with Federal, Provincial and Municipal partners to share information and mitigate issues as they arise. We have established a COVID-19 working group for the division.

At this time we have a small number of employees self isolating due to the return from international travel, as per the directions of AHS. Our front counters have been closed to the public, where questions will be answered over the phone instead of the public attending a Detachment. Our Strategic Communications has messaged this change out to the public.

RCMP are currently reviewing internal Business Continuity Plans within K Division, and evaluating our core essential service delivery. We are providing messaging to our employees consistent with Alberta Health Services.

Seniors and Housing

Flagging housing management bodies have raised concerns about the impact of Canada-US border closure on supply chains and the potential scarcity of appliances for capital maintenance and renewal projects. SH is coordinating with CSS and AHS to support targeted identification of individual senior needs and community organization responses, particularly in rural areas, as many senior-serving organizations are temporarily reducing or putting a stop to services such as food delivery. A related concern is the need for Criminal Records checks for new volunteers to cover for volunteers who are ill or unable to provide support due to pandemic-related impacts.

Service Alberta

- Our department has not experienced any significant direct impacts as a result of this event. We are working to support the various departments that are or might be impacted.
- Cisco AnyConnect has been moved to production and been advertised to all systems. We are working to make installs mandatory for staff that may have to work remotely.
- Upcoming expiry dates for Alberta drivers' licences, vehicle registrations, other permits and certificates are being extended until May 15.
- Pandemic Response Planning Team set up at the Muriel Stanley Venne Provincial Centre
- Canada Post (and many other courier companies) are not requesting signatures for delivery with the COVID concerns.
- Exploring potential scale up of conference options for remote work. Security assessment underway. New options will be rolled out to staff shortly for access.
- A call out GOA-wide to assist with 310 contact center staffing has gone out. Interested staff can contact Thomas Dunn.
- ENMAX and Direct Energy Regulated Services are expected to continue following winter rules regarding no disconnections and are trying to be as flexible as possible with payment plans.
- Infrastructure Services was able to bring more servers online this weekend and Citrix capacity continues to increase.
- Internet bandwidth increased in Edmonton (4GB to 5GB) and expect Calgary later this week. System testing and monitoring is ongoing.
- Split-tunneling technology testing underway (which should further improve our network bandwidth).
- Multi-factor authentication and Outlook Web Access set up for all GOA users.
- Staying on change heightened awareness (rather than change freeze).
- Mail service delivery is being affected for municipal libraries that are closed. Bigger impact from rural area that use libraries as a drop off point for delivery to other GOA mail locations.
- AH is working to put online COVID virus tests on MADI portal.
- Processing 98 high priority laptop requests plus 213 software installations and remote access enrollments. 321 requests are pending clarification.
- JJB high voltage maintenance (a DR site for wildfire applications) has been deferred to April (at this time. May required further deferral).
- The email environment remained relatively stable as Support Teams continue to troubleshoot and work on action items. Security update complete.
- Contact Centre have received 2,254 related calls to date. Main call themes:
 - Federal and provincial aid funding and how to apply, should I close my business? unable to reach 811, closing schools and daycares, employer/employee inquiries, financial aid, getting tested, event organizers, where to report companies not closing down as requested by province, protected leave pay, self quarantine, how to prevent laying people off, how to apply for EI, small business compensation, gathering questions of no more than 50 people, paying rent if in lockdown, rent/mortgage forgiveness, showing properties when tenants in isolation, getting evicted when no other facilities are showing rental properties, marriage and commissioner license expiry.
 - Working to enable work from home service delivery if required (testing underway).
 - Businesses seeking help to interpret new restrictions/prohibitions.
 - Increase in aggressive callers being received.
- Exploring ways to continue to support or reduce burden on businesses.
- IT contract vendor risk mitigation processes updated.
- Exploring extension of CGI contract for AMS support for critical supporting applications.
- Internet broadband stimulus package proposed.
- Telcos and ISPs continue to make changes to their infrastructure daily to address large demands in service and any gaps in service coverage. Service AB will continue to interface closely with the telcos as per their standard processes. Direct requests to Telcos (besides their public support line) should be discouraged as they deal with nation-wide issues.

Transportation

Alberta transportation has not activated our Business Continuity Plan or Pandemic Influenza Plan, however we continue to monitor evolving conditions and stand ready to enhance our response as required. Alberta Transportation continues to meet our commitments to Albertans, and does not require additional support or resources at this time.

Alberta Transportation is continually evaluating our capacity and resources to provide services to Albertans and to support our staff.

At this time, services are continuing in accordance with the direction of the Chief Medical Officer of Health, and we are working with our partners and stakeholders to how we can best continue to serve Albertans during this event. We are working closely with the Federal and local partners to relax requirements where safe and appropriate in order to support Alberta's industry and economy.

Treasury Board and Finance

TBF CMO COPR report

Human

- Some Staff is working from home where appropriate and approved.
- Staff are practicing social distancing.
- Departments working on emergency funds are staffed and equipped with all essential tools to complete the tasks as quickly as possible.

Societal

- Staff that are recommended to self-isolate are.
- Social distancing is being practiced in TBF Offices to prevent the spread.

Economic

- Reduced income from ABC's, Taxes and royalties due to deferred collection of revenue.
- Option for potential mortgage deferral for as much as 6 months, on mortgages held by ATB Financial or Alberta's Credit Unions to match align with Canada's chartered banks.
- Increase spending on Healthcare Services

- Increasing funding available to small business and individuals required to self-isolate, without any access to additional employer programs, to assist in keeping the businesses viable
- Increased funding available to vulnerable populations

Location

