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### LAC STE. ANNE COUNTY



### NEWS HIGHLIGHTS

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# LOST & FOUND DOGS IN THE COUNTY: FREQUENTLY ASKED QUESTIONS



### Due to ratepayer questions about lost and found dogs in Lac Ste. Anne County, the following FAQ list has been prepared.

#### HOW IS AN ANIMAL PICKED UP?

County Enforcement Officers monitor all complaints that are lodged. If a complaint is received by an officer regarding a dog or dogs roaming or causing a nuisance, the officers will respond. Those wishing to make a complaint can reach an officer at 780.785.3411. There is a 24-hour answering service available to contact or leave a message for an officer.

#### DOES THE COUNTY PICK UP CATS?

No, the only animals picked up by our officers are dogs.

# WHAT HAPPENS TO DOGS WHEN THEY ARE PICKED UP?

The County believes in the humane treatment of animals and is governed by many laws to do so. When a dog is picked up, the first thing officers do for the animal when it comes into our care is thoroughly check the dog for any injuries, markings, tattoos, etc. If the animal is injured, officers take the animal to the nearest vet to be assessed. If the animal is fine, it is scanned for a microchip with a handheld scanner that can read the registration number and phone number of the registry for the brand of chips. With this information and any tattoo information, all the local vets are contacted to see if they have any leads on the owners.

# HOW LONG IS A DOG HELD BY THE COUNTY?

Per legislation, LSAC is bound to hold all NON-PUREBRED dogs for three days, and PUREBRED dogs for ten days.

# WHERE DO THE DOGS GO WHEN THEY ARE PICKED UP?

Once a dog is picked up by and been assessed, it is taken to a privately contracted facility (Dogs Paradise Resort <u>pets368.com</u>) for the allotted legislated time. This is just a holding facility for the animals where they are treated with love, care and attention during their stay. However, please note that facility staff are unable to release any found animals without County Enforcement involvement; please contact 780.785.3411 first.

# WHO DO I CALL IF I SEE MY DOG HAS BEEN PICKED UP?

If you're looking for your lost dog, calling 780.785.3411 is the first step. An officer will be able to assist you in the process of getting your lost dog home. Dogs Paradise Resort are unable to release any of the found animals without an Enforcement Officer from LSAC being involved, so please contact an Officer.

#### WHAT HAPPENS TO THE DOGS AFTER THE THREE (3) OR TEN (10) DAY HOLD?

If a time period has lapsed and an owner has not come forward, officers will make arrangements for the dog to be transported to Whitecourt Homeless Animal Rescue Foundation (WHARF). Here, dogs are kept and put up for adoption and re-homing.

#### HOW DO I KNOW WHERE TO LOOK FOR MY MISSING DOG?

When dogs are picked up by an officer, the County makes the information public as soon as possible via its website www.LSAC.ca and Facebook page.